Code of Conduct

# Booking

* We advise booking at least one week in advance with the centre management.
* Don’t forget to send in your latest videoed performances.
* All parties must have liability insurance.
* Ideally 14 years of age or if younger have a parent or guardian with you.

# Access/Parking

* The best way to access the busking circle would be on the third floor of the car park. If it is not possible to park here, we do have lifts to accommodate any heavy equipment you may be using.
* We will provide free parking for the performances during your stay. Ask in the management office.
* Prior to arrival, please see the map for location of the busking circle.

# Busking area

* Busking slots are available Monday to Sunday at 11am or 2pm.
* Only one performance is permitted at a time.
* Ensure you are not blocking any entrances, stalls, cash points or throughways. There should be enough space for wheelchairs and prams to get by.
* Never leave your equipment unattended or in a manner which poses to be an obstruction or trip hazard.
* You can accept donations from the public as long as they do not feel forced to pay any monies – it should be seen as a gesture of goodwill.

# Noise levels

* If one of our officers ask you to cease playing, reduce the volume or to move to a new location please comply.
* Please be aware of your surroundings and keep the volume to an acceptable level.
* We do not allow the use of percussion instruments.
* We only permit one amplifier to be used.
* Keep backing tracks unobtrusive and turn them off whilst not performing.

**Note:**

Most issues can be resolved amicably. If you have a problem don’t hesitate to ask the centre staff for help.

You will need to be aware that the centre may photograph / film you to promote the busking circle on social media platforms such as Instagram, Facebook and the Harvey Centre website.